

SOCIETY

Community well-being

ACCIONA works with the firm commitment of contributing to the sustainable development of communities, generating positive impacts and minimising negative ones through social impact management.

SMP 2015

Challenges	Advances
<ul style="list-style-type: none"> Continue the initiatives in Peru and Mexico (Light at home). 	<ul style="list-style-type: none"> Opening of 10 Light at home franchise centres in Peru. Installation of 2,272 Third-Generation Home Solar Systems in Mexico.
<ul style="list-style-type: none"> Continue with the implementation of the EduPack educational package. 	<ul style="list-style-type: none"> Implement the EDUpack scholarships in Colombia, Costa Rica and Mexico.
<ul style="list-style-type: none"> Design and implement employees' financial donation to social projects, linked to flexible and Company remuneration. 	<ul style="list-style-type: none"> Design of the programme of employees' financial donation to social projects linked to flexible and Company remuneration.
<ul style="list-style-type: none"> Implement social impact management methodology in 100% of the projects of the Construction, Water and Energy divisions. 	<ul style="list-style-type: none"> Implementation of the methodology in 47 projects in 18 countries. This is 100% of the projects subject to the implementation of the methodology.
<ul style="list-style-type: none"> Carry out periodical volunteering initiatives for employees, including Volunteer Day and the "Shall we donate?" campaign. 	<ul style="list-style-type: none"> Launch of five volunteering initiatives: Volunteer Day, ACCIONA Microenergía Foundation, Princesa de Girona Foundation, Exit Foundation and the "Shall we donate?" campaign.

SMP 2020

2016 Challenges
<ul style="list-style-type: none"> Update the social impact management procedure and carry out training activities. Extend the socioeconomic footprint analysis methodology to ACCIONA Infrastructure and consolidate it in ACCIONA Energy. Carry out periodical volunteering initiatives for employees. Participate actively in work groups that help to achieve the Sustainable Development Goals. Increase the number of customers in Mexico and improve the quality of service in Peru. Develop the Mexico/Chile University workshop.

» The Social Action Plan responds to the real needs of communities through medium- and long-term sustainable projects in locations where the Company is present

- Opening of 10 Light at home franchise centres in Peru and installation of 2,272 Third-Generation Home Solar Systems in Mexico
- Implementation of the social impact management methodology in 47 projects in 18 countries
- 750 volunteers in 12 countries
- ACCIONA Energy receives the Infrastructure 360° Award sponsored by the Inter-American Development Bank, recognising the social initiative developed in Oaxaca, Mexico

Social impact management of ACCIONA projects

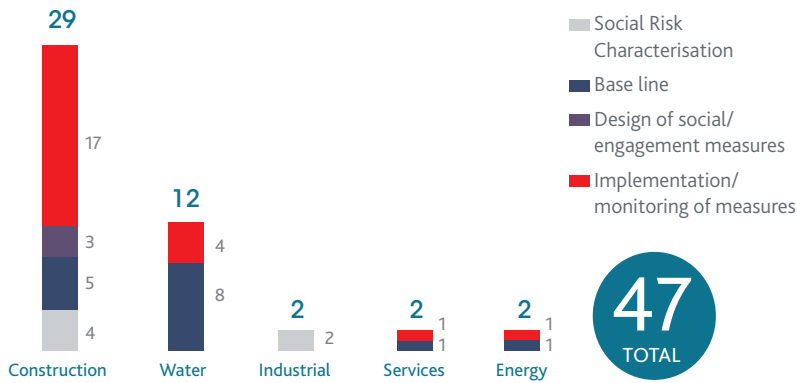
Within its sustainable business model, ACCIONA continues to study the social impact derived from the development of its projects and services in the community, understanding Social Impact Management (SIM) as a process of analysis and treatment of social consequences, both negative and positive.

The methodology makes it possible to prevent risks affecting local stakeholder groups, such as:

- Impact on basic services in communities: electricity, water, education, health or communications.
- Change in the continuity of the economic activities of the local communities.
- Impact on the rights of vulnerable groups such as indigenous people, people with low income, children and elderly people, among others.
- Impact on the direct or indirect rights of employees.

During 2015, the different phases of the Social Impact Management methodology were applied in 47 Construction, Industrial, Water, Services and Energy projects in a total of 18 countries (Australia, Brazil, Cape Verde, Chile, Colombia, Ecuador, Egypt, Spain, Gabon, Italy, Mexico, Norway, Peru, Poland, Portugal, Qatar, South Africa and Trinidad and Tobago).

→ **Status of implementation of SIM methodology**
(by phases*)



(*) **Social risk characterization:** identification and assessment of social risks, from the earliest phases of the project.

Base line study: identification of populations or settlements that are in the area of influence of the project, and study of their socio-demographic characteristics.

Design of social measures: proposal of the most appropriate measures with a view to managing the social impacts derived from the project.

Implementation/monitoring of measures: launch of the measures identified with a view to managing the social impact resulting from the project, and offering an added value to communities.

The main social measures implemented to mitigate the negative impacts and strengthen the positive impacts in 2015 were the following:

- Information campaigns about the project
- Improvement of Infrastructures
- Education and Health Campaigns
- Local procurement of goods and services
- Hiring local staff

With a continuous improvement approach, one has detected the need to strengthen both social risk characterisation in the earliest phases of the project, as well as engagement with communities. For this reason, during 2016 the corporate procedure will be updated with the contributions of the different businesses, while the studies, business development and other local equipment teams will continue to receive training.

ACCIONA's Social Commitment

The Company maintains the commitment of contributing to social and economic development wherever it is present by means of medium- and long-term sustainable projects. In the framework of the Sustainability Master Plan (SMP), ACCIONA aims to align 100% of the social contribution with its Social Action Plan.

ACCIONA identifies, assesses and monitors its contribution to communities by means of the Social Action Plan and the social impact management of projects. In 2015, the Company's social contribution reached

7 million euros, equivalent to 4.89% of the dividend corresponding to 2015 (data published in point 29 of the Proposal for the distribution of the Annual Accounts results).

Since 2010, ACCIONA measures and assesses its social action, applying the international methodology of the London Benchmarking Group (LBG), allowing for a global vision and a comparison of results with other companies.

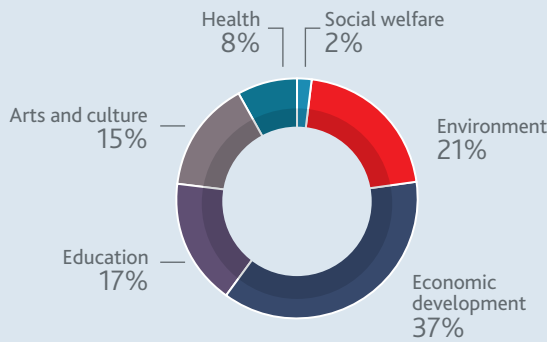
The Company
contributes
to economic
and social
development
wherever it is
present through
sustainable
projects

Social Action Plan 2015

→ Contribution by area of action 2015 (LBG Methodology)

BASIC SERVICES
(ENERGY AND WATER)

- Peru: Electricity is supplied to approximately 16,000 users.
- Mexico: A total of 2,272 3rd Generation Solar Home Systems (3GSHS) are supplied, benefiting approximately 15,000 people



PROMOTION OF SUSTAINABILITY

- Education of children and youth in issues of sustainability

SOCIAL INVESTMENT ASSOCIATED WITH PROJECTS

- Projects in 18 countries

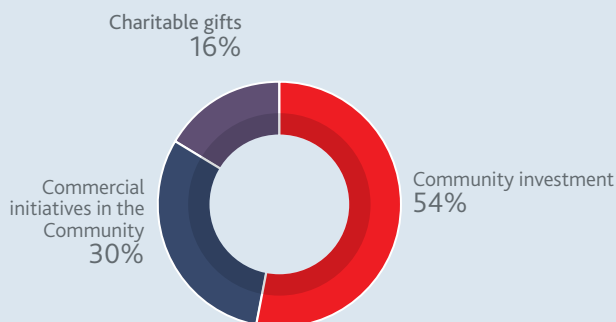
SPONSORSHIP AND PATRONAGE

- ProCnic, Princesa de Asturias Foundation, Fero Foundation, among others

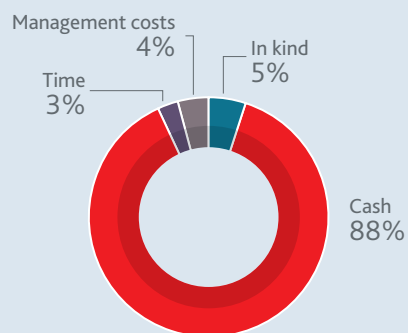
VOLUNTEERING PROGRAMME

- 750 volunteers in 12 countries.

Motivation for 2015 initiatives (LBG Methodology)



Type of Contribution in 2015 (LBG Methodology)



**ACCESS TO BASIC SERVICES:
ACCIONA MICROENERGÍA
FOUNDATION**

In 2015, the General Assembly of the United Nations approved all seventeen Sustainable Development Goals. The main activity carried out by the Foundation since its creation has been endorsed by goal number seven: "Guarantee access to an accessible, reliable, sustainable and modern energy for all".

ACCIONA Microenergía Foundation 2015, in numbers



30,000

PEOPLE OF LOW INCOME WITH ACCESS TO BASIC ELECTRICITY SERVICES



€497,188

TOTAL SAVINGS IN THE ENERGY COST



CHILDREN IN WHOSE HOMES THERE ARE PHOTOVOLTAIC PANELS, REMAIN ON AVERAGE

0.4 years*

MORE IN PRIMARY SCHOOLING AND 11.6% MORE CHILDREN GO ON TO SECONDARY EDUCATION



1,925 t CO₂

OF AVOIDED EMISSIONS TO THE ATMOSPHERE



3,977,739

HOURS OF ADDITIONAL ACTIVITY, OF WHICH 377,687 HAVE BEEN USED BY CHILDREN FOR SCHOOL HOMEWORK



PREVENT THE DUMPING OF

7,787 kg

OF BATTERIES WITH POLLUTING METALS IN SENSITIVE MATERIALS

(*) According to the Inter-American Development Bank (IDB).

Through ACCIONA Microenergía Peru, exploitation has continued of the **3,910 Solar Home Systems** that supply electricity to some **16,000 users**

In Peru the 3,910 Solar Home Systems (SHS) installed have continued to be exploited via ACCIONA Microenergía Peru, supplying electricity to approximately 16,000 users. Corporate volunteers have participated in preventive maintenance work.

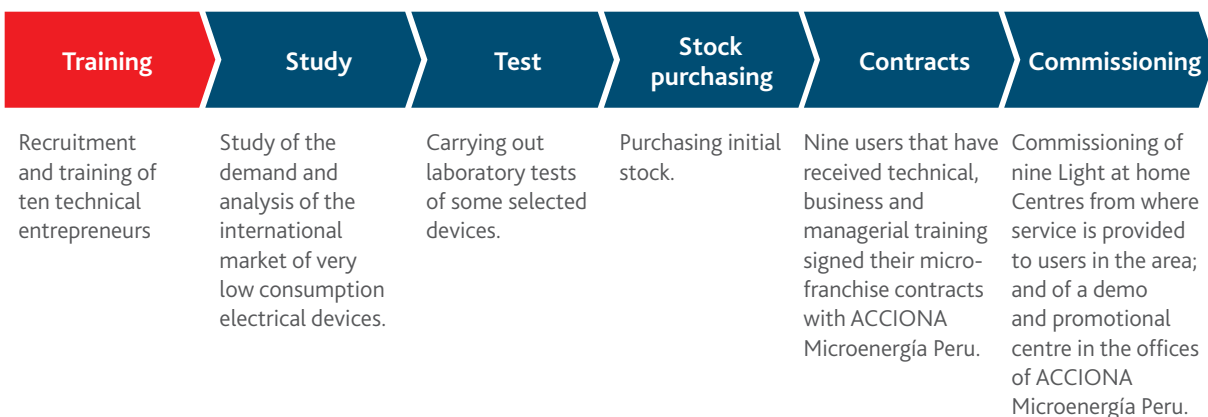
Rural Electrification with Supply and Service Centres

The development of the Light at home Centres forms part of the "Rural Electrification of Supply and Service Centres", carried out in collaboration with the Universidad Politécnica de Madrid and the Fundación Ingenieros del ICAI para el Desarrollo, and co-financed by the Spanish

Agency of International Cooperation for Development (AECID). The purpose of this project is to offer users, through the Light at home Centres managed under a micro-franchise model, additional technical services and sale of efficient electrical

devices, affordable and of high quality compatible with Home Solar Systems.

In terms of milestones, the following stand out for 2015:



In Mexico, the *Luz en Casa Oaxaca* programme increased its reach significantly with the supply of 2,272 3rd Generation Solar Home Systems (3GSHS) to families in 175 towns. This means that the programme reaches 3,602 homes – that is, almost 15,000 people –, which enjoy electric lighting, mobile telephone charging and connection to small household appliances.

To guarantee maximum levels of functionality of the 3GSHS, four new Customer Service Centres (CSC) have been set up, joining the already existing centre in the Isthmus region. This CSC network guarantees the technical sustainability of the service, given that it puts at the disposal of its users, in strategic key locations, repair services, technical advice and sales of high energy efficiency devices at affordable prices, of good quality, and compatible with the 3GSHS.

Furthermore, in 2015 an agreement was signed between the members of the Public-Private Alliance for Development, ACCIONA Microenergía Mexico, the Government of the State of Oaxaca and the Spanish and Mexican Agencies of International Cooperation for Development to develop the *Luz en Casa* Project 2015 (LCO15), with which the *Luz en Casa Oaxaca* programme will conclude in 2016.

Likewise, in 2015 the Foundation continued to take part in other initiatives, such as the Public-Private Alliance for Humanitarian Action, which seeks energy solutions in refugee camps in Shire (Ethiopia). This project was formalised in the month of October with the signing of the corresponding Agreement between partners: AECID, Universidad Politécnica de Madrid, Phillips, Iberdrola and ACCIONA Microenergía Foundation. This is the first alliance of this type in Spain. On the other hand, following the field visit, a team of corporate volunteers carried out a study of the viability of building biodigesters to generate gas for cooking.

In brief, the ACCIONA Microenergía Foundation has continued to work with the aim of improving people's lives, fostering, directing and participating in projects that facilitate access to services that favour development. Furthermore, it has aimed to include society in general by disseminating its activities in the media, especially in social media, and by participating in different events.

PROMOTION OF SUSTAINABILITY
Sustainability Workshop

The aim of ACCIONA with the Sustainability Workshop programme is for girls and boys to gain a better understanding of future problems and their influence in sustainable

development. In this regard, children aged 10 to 16 approach topics such as water conservation and quality, energy saving and efficiency, and urban planning, mobility and sustainable building.

During 2015, Mexico adapted the modules on Sustainability, Renewable Energy, Smart Cities, Waste and Water to its school curriculum, implementing these in the first three years of secondary school in some schools in the Oaxaca area.

EduPack

In 2014 EduPack was created, an initiative with the aim of providing a solution that adapts to the educational needs of the communities where ACCIONA is operating.

These initiatives can be implemented individually or jointly, directly in schools, education centres or local communities, provided they are in areas of influence of a project being carried out by ACCIONA.

During 2015, EduPack was implemented in Colombia, Costa Rica and Mexico.

SOCIAL INVESTMENT
ASSOCIATED TO PROJECTS

ACCIONA maintains its commitment towards communities where it is present, seeking to help their economic growth,

Sustainability Workshop	Competition and Scholarship	Road Safety Education
<p>The Sustainability Workshop focuses on promoting education on sustainability issues; aimed at teachers and children aged 10 to 16, with a view to contributing to new generations having a better understanding of the problems of the future.</p>	<p>Our objective is to contribute to explaining sustainability values to students and teachers and to incentivise these students to better interpret the principles of sustainability, as well as giving awards to the best students in their last school year to enable them to continue their studies at university or higher education centres.</p>	<p>We consider it essential for everyone to travel safely and easily on public roads in any situation, not only as drivers, but also as pedestrians, learning to value individual and collective life, strengthening the rules of coexistence and fostering attitudes of respect and solidarity.</p>

social development and environmental preservation.

Depending on the nature of each project and its impact on the community, the Company contributes with different social initiatives.

ACCIONA Energy

Oaxacas Complex, Mexico

With four wind farms operating currently in La Venta (Juchitán, Oaxaca), the Company is carrying out periodic studies to detect the needs of the communities and promote specific projects that contribute to the development of La Venta.

The activities carried out in 2015 include:

- Delivery of EduPack scholarships, recognising students with the best results in their last year of higher secondary education so they can continue with their university studies.
- Development of a 1 kW wind turbine prototype by the students of Universidad del Istmo and other institutions which will provide clean wind energy to the community centre and make it possible to save in costs that will be reinvested in new social initiatives.
- Full refurbishment of La Venta games community park.
- Contribution to access to higher education through agreements and initiatives set into motion with different academic institutions.
- Provision of training workshops at the Bioclimatic Community Centre.
- Integral Football Project: refurbishment of the football pitch, as well as the creation of the Football and Leadership Academy for boys and girls aged 6 to 15 through the

Vive Sano Foundation, whose mission is to create sports and emotional programmes to avoid antisocial behaviour, obesity, alcoholism, drug addiction and intra-family violence.

More than 15,500 people benefitted from these initiatives in 2015.

Sishen Photovoltaic Plant, South Africa

The Sishen photovoltaic plant is located in the municipality of Dibeng in the province of Northern Cape in the south-east of South Africa.

The impact studies that ACCIONA Energy carried out at the start of the project showed a high rate of poverty and unemployment in the areas of influence of the project.

The activities carried out in 2015 include:

- Food programme at breakfast at the Deben primary school. Its aim is to deal with students' lack of adequate nutrition at the primary school. This programme has benefitted 1,625 children.
- Kinderkinetics Programme. It aims to promote the growth and development of children in the first year of Deben primary school by putting into practice rehabilitation activities appropriate for children with developmental problems and attempting to combat poor school performance.
- Musical performance. The aim sought is to mitigate the self-destructive tendencies of alcohol and drug abuse, frequent among communities with few resources close to the project, such as Deben and Mapoteng, giving the opportunity to 250 young people to participate in a dance, instrument-playing and music programme.

- Teaching an educational course to teachers on topics such as renewable energies, mathematics, social sciences and geography.

- Additional school support for students with learning difficulties.

- Talks with community children about dental hygiene.

- Donation of uniforms, shoes and school materials to orphaned children.

- Development of a technical training programme in energy and mining sectors.

Wind farms in Australia, Canada, USA and Poland

With the construction and operation of wind farms, ACCIONA seeks to create added value at the local level, establishing different channels to allow communication with communities near the farms.

The initiatives being carried out include aid to education through scholarships, training aimed at school pupils on topics of sustainability, wind energy, the environment and support to local organisations, among others.

ACCIONA Industrial

Hydroelectric Plant of San Rafael, Mexico

The project consists of building a hydroelectric plant on the site of the already existing San Rafael dam to produce electrical energy. The initial aim is to regulate the discharges made by the Aguamilpa Solidaridad hydroelectric plant into the River Santiago, thus preserving the environmental conditions of the region and supplying water for irrigation.

Within the initiatives carried out throughout 2015, which have benefitted 2,050 people, the following can be highlighted:

- Repair of the Ejido San Rafael access road.
- Cleaning of the septic tank at the Lázaro Cárdenas Primary School.
- Donation of material to the IMSS UMR62 San Rafael clinic for the construction of an incinerator.
- Donation of building material for repairs in parish installations.

ACCIONA Construction

Pucallpa Prison, Peru

The project consists of the extension of the Pucallpa prison, for which works started in August 2014.

ACCIONA put in motion the following initiatives during 2015:

- Support to cultural, sports, and social activities of the community.
- Maintenance and cleaning of the nine existing sediment basins in the prison.
- Hiring local staff.
- Improvement and refurbishment of access to the plot adjacent to the prison.
- Donation of food and children's toys to an indigenous community in the forest.
- Donation of sports clothing and toys for the neediest children in the community.
- Donation of concrete for the construction of classrooms inside the prison.
- Training talks.

Jala-Puerto Vallarta Road, Mexico

Within the social actions carried out in the area by ACCIONA Construction, the following initiatives stand out:

- Talks to secondary students about construction processes, works and environmental safety.
 - Cleaning of the route in the municipality of Ahuacatlán, Nayarit, facilitating access to the community.
 - Donation of concrete for paving a nursery school.
- ##### Construction of the Second Phase of Alonso Felipe de Andrade Market, Ciudad del Carmen, Campeche, Mexico
- This work seeks to contribute to the development of Ciudad del Carmen, improving and organising the current market. Activities carried out in 2015:
- Vaccine campaigns, among them, for the prevention of dengue.
 - Hiring local labour with different levels of schooling.
 - Periodical cleaning of the areas nearby the construction to minimise the degree of pollution caused by the inhabitants of its area.
 - Informative talks.

ACCIONA Agua

Desalination Plant, Copiapó, Chile

Located in the Atacama desert, ACCIONA Agua built and now operates this plant. During 2015 the following initiatives were carried out:

- Talks to raise awareness of the project among members of the community.
- Talks about recycling.
- Donation of material for the nursery school in the commune of Atacama.
- Road irrigation.
- Planting of trees.

Ibarra WWTP, Ecuador

The WWTP has been designed by ACCIONA Agua following a rigorous environmental protection plan to avoid any negative impact on the environment where it is located.

The key initiatives of 2015 were:

- Construction of a well to facilitate access of the neighbours of the WWTP to the spring waters for their use in irrigation, as well as comprehensively analysing the water for its appropriate use in the irrigation of community fields.
- Training of site staff in environmental topics.

Benefits associated with social investment projects

Benefits for the Community		Benefits for the Company
<ul style="list-style-type: none"> ■ Improvement of the living conditions of the communities. ■ Improvement of the economy of the communities. ■ Creation of local employment and fostering local self-employment via micro-enterprises. ■ Job insertion for people at risk of social exclusion. ■ Access to electrical lighting. ■ Improvement of health in the communities. ■ Access to education. 	<ul style="list-style-type: none"> ■ Improvement of public infrastructures. ■ Increase of awareness with regard to the environment and mitigation of impacts. ■ Promotion of sports. ■ Smooth communication between the community and ACCIONA to resolve complaints and queries. ■ Involvement of the community in the project's initiatives. ■ Conservation of local identity. 	<ul style="list-style-type: none"> ■ Establishment of alliances and links with local bodies and institutions. ■ Dissemination in local media of the development of the project. ■ Collaboration with international and national institutions. ■ Increase in employees' pride in belonging to the company. ■ Improvement of corporate image and reputation.

Measurement of the socioeconomic impact of our activities

<p>ACCIONA's sustainable behaviour requires taking into account social, environmental and economic aspects. For this reason in 2015, a model has been developed to measure the socio-economic footprint produced by ACCIONA's activities in a specific country.</p> <p>The model* obtains quantitative results of the impact of the Company's activity in terms of employment generation (direct, indirect and induced) and contribution to country's GDP, as well as taking into account other positive effects on the environment and communities.</p>	<p>During 2015, two studies were carried out for ACCIONA Energy:</p> <ul style="list-style-type: none"> ■ Socioeconomic impact on Mexico of wind technology. ■ Socioeconomic impact on South Africa of two technologies: wind and solar photovoltaic. 	<p>Both studies focused on two main aspects:</p> <ul style="list-style-type: none"> ■ Real impact of the Company's activities on the country during 2014. ■ Impact per installed MW, based on the average CAPEX and OPEX data, considering the entire life cycle of the installation. <p>Throughout 2016, the scope of the measurements will be extended to two more countries for ACCIONA Energy and a pilot will be started for ACCIONA Infrastructure.</p>
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* Methodology based on input/output tables derived from the Leontief studies.

1 direct: these correspond to jobs directly related to ACCIONA Energy's main activities (not taking into account the intermediate inputs necessary to manufacture the equipment, and excluding own employees).

2 indirect: these include the sectors that support or supply the main activities of ACCIONA Energy.

3 induced: these refer to the employment generated beyond the ACCIONA Energy sector, that is, jobs generated by the consumption of direct or indirect employees.

DONATIONS

During 2015, ACCIONA Solar made four donations to three NGOs, contributing to several projects in the improvement of the living conditions of the communities by means of access to electricity through renewable energies.

Energy without Borders

Donation of 163 photovoltaic panels for their incorporation into a renewable energy generation project to electrify a shepherd school in an estate near Salamanca.

Donation of nine photovoltaic panels to a renewable energy generation project for electrification of the eco-village of Nyumbani (Kenya), a self-sustainable community giving shelter to orphan children affected by AIDS.

Africa Direct

Donation of 123 photovoltaic panels to a renewable energy generation project to electrify a school in Yumbe (Uganda), *The Immaculate School*.

GEDEOM

Donation of 180 photovoltaic panels to a renewable energy generation project to electrify a maternal and child clinic in the Democratic Republic of Congo.

Sponsorship and patronage

Furthermore, ACCIONA's commitment to society is materialised in the development of extensive work in sponsorship, patronage and collaborations channelled through agreements with relevant institutions representative of society. The aim of these activities is to benefit initiatives with greater repercussions for everyone and which are considered as priorities in the fields of health, education and culture.

In the field of health, in 2015 ACCIONA maintained active participation in the Pro CNIC Foundation created to channel private contributions to the National Cardiovascular Research Centre (*Centro Nacional de Investigaciones Cardiovasculares* or CNIC), where companies combine their efforts and channel their commitment to research and scientific patronage.

Likewise, it has worked with other non-profit organisations in this field such as the Fero Foundation (development of oncological research), Hiru Hamabi Association (treatment of minors affected by brain damage), among others.

In the field of culture, during 2015 the activities organised by the ACCIONA Cathedra, in collaboration with SUR, School of Artistic Professions, continued. This

collaboration started in 2014 and includes a series of lectures open to the public.

Also worthy of mention is the collaboration of several divisions of the Company with other associations to which it has provided support, both financial and operational, with examples such as the collaboration of Trasmediterranea and Proyecto Hombre, the Wheelchair Basketball Club and ACCIONA Service with the SEUR Foundation (corporate agreement).

Corporate volunteering

In line with the Social Action Plan, ACCIONA has a Volunteer Programme whose purpose is to generate a culture of collaboration and solidarity that raises awareness among staff regarding the needs of other social groups.

Throughout 2015, more than 750 ACCIONA volunteers participated in different initiatives. Below are some examples:

415 ACCIONA employees
imparted workshops on
sustainability to more than
8,000 school children in 12
countries in 2015

ACCIONA Volunteer Day

For the fourth consecutive year, on the occasion of the World Environment Day and framed within its commitment to education, ACCIONA held its Volunteer Day. A total of 415 of the Company's employees in Australia, Brazil, Chile, Colombia, Costa Rica, Spain, United States, Italy, Mexico, Poland, Portugal and Sweden, visited schools to teach a workshop on sustainability, educating more than 8,000 pupils.

Shall we donate? campaign

For the fourth consecutive year the *Shall we donate?* campaign was held with the aim of collecting food and toys to donate them to the Food Bank and the Spanish Red Cross. ACCIONA's employees managed to send 3,500 kilograms of food to the Food Bank and close to 70 boxes with toys and other products to the Spanish Red Cross. ACCIONA made a donation equal to the amount donated by the employees.

Volunteers of the ACCIONA

Microenergía Foundation

ACCIONA Microenergía Peru was assisted by 12 volunteers from the Company who travelled during their holiday time to Cajamarca to take part in the Light at home Cajamarca project. They took part in works for the distribution and supervision of the installation of the home solar systems. In 2015, for the first time, two volunteers took part in the *Luz en Casa* Oaxaca

project in Mexico. The Foundation has also regularly benefited from the experience and accumulated knowledge of two more volunteers who, having retired, decided to devote part of their time to the ongoing projects.

Exit Foundation

In 2015, 16 volunteers from ACCIONA took part for the first time in the Coach project, an initiative led by the Exit Foundation, whose aim is to improve the employability of young people at risk of social exclusion aged 16 to 19, by means of coaching and mentoring activities.

Princesa de Girona Foundation

For the third consecutive year, 40 volunteer mentors from ACCIONA have taken part in the *Apadrinando el Talento* (Sponsoring Talent) project, led by the Princesa de Girona Foundation. The aim is to improve the employability of young people with higher qualifications originating from difficult environments to guarantee equal opportunities in access to the employment market through a series of mentoring sessions.